Optimizer Upgrade Guide for New Deployment Scenarios

 Issue
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Preparations Before Plant Visit

Updating the FusionSolar App Version

Method 1: Download, install, and update the app from the app store. Huawei mobile phone users: Search for **FusionSolar** in Huawei AppGallery. iPhone users: Search for **FusionSolar** in App Store. Other mobile users: Select another method.



Method 2: Scan the QR code to download, install, and update the app.



Method 3: Open the FusionSolar app. A message will be displayed, indicating that a new version is available. Tap **UPDATE** to update your app.



Method 4: Log in to the FusionSolar app and tap **Me** > **About** > **Check for Updates** to update the app to the latest version.

	< About		< About
Message center >	Version number 6.23.00.185		Version number 6.23.00.185
$\left \begin{array}{c} \left \begin{array}{c} \\ \\ \end{array} \right ^{2} \end{array} \right $ Device Commissioning $>$			
Plant management >			
User management >			New version
Company info	LEINAK X00		App FusionSolar Version 6.23.00.187
Occumentation >	Scan the QR to download the app.		Size 28.5 MB 124 MB Details
(?) Help and Feedback >	Terms of Use		[Important Update] 1.The intelligent customer service function is
(i) About	Privacy Policy > Open source software notice >		supported. 2.Optimized the help and feedback to quickly obtain the function guide. [Function Update]
Settings	Log Export >		1.The functions of viewing and editing physical views are optimized. 2.Resolve some known issues and
Home Maintenance Devices Me	Check for Updates]	continuously optimize user experience.

Downloading the Software Upgrade Package

Log in to the FusionSolar app and tap **Me** > **Device Commissioning** > **Inverter**. If the downloaded software upgrade package is of an earlier version, an update message is displayed, prompting you to download the latest software upgrade package.

1 Preparations Before Plant Visit

	<	Device		< ····
	•	Inverter	>	
		Charger	>	
JH Device Commissioning >	•	iSitePower-M	>	Connect
Plant management				Tips
OUser management				A device file update is detected. Downloading device
Company info >				files will incur data charges. Are you sure you want to download files?
♀ Documentation >				Cancel Download
(?) Help and Feedback >				
(i) About >				No connection records available.
Settings >				
Home Maintenance Devices Me				

If no update message is displayed, tap ... > **File download** to manually check for updates.



NOTE

Updating the app version and downloading a software upgrade package consume a lot of data. You are advised to perform the update when the network signal is good.

2 Upgrading Devices on the App

Upgrading the Inverter Software Version

Connect the app to the WLAN hotspot of the inverter. Log in to the app and upgrade the inverter as prompted to the following software versions or later.

Inverter Model	Software Version
SUN2000L1	SUN2000L V200R001C00SPC130
SUN2000MA-M1/M2	SUN2000MA V100R001C00SPC153
SUN2000MA-M3	SUN2000MA V100R001C20SPC121

2 Upgrading Devices on the App



NOTE

The upgrade takes about 10 minutes. Do not leave the upgrade page until the upgrade is complete. If the upgrade fails, access the inverter commissioning screen and perform the upgrade again.

Manually Searching for Optimizers (Skipping This Step If the Optimizers Have Been Grid-Connected)

After the inverter upgrade is complete, reconnect the app to the inverter. If optimizers are newly installed, perform quick settings to search for the optimizer. The search takes about 3 minutes.

< c	uick settings	< 0	Quick settings	< Quick settings	< Quic	k settings	
Devic Basic parameters	e magt Completed Communication networking	Basic parameters	Completed Communication networking	Device magt Completed Basic Communication parameters networking	Device ma Basic parameters		Completed
Grid code	VDE-AR-N-4105 >			I have been authorized by the user to connect to the management system. Manage plant through the management system	100 700 400 100 700 400 100 700 400 100 100 100 100 100 100 100 100 1	8:220.707.73A 8:227.707.74A C:222.707.76A	Ŕ
Sync phone tir	ne 🕐 🛛 🔍			management ayatem	Quick settings are complete	ad. Check the following	
Time	05-Mar-2023 15:14:19		IUN2000-17KTL-M2	· 🕅 🝨	Connect to mgmt sys		Success
Time zone	UTC+08:00	actual connected de	evices.	Setting management system parameters	SUN2000-17KTL-M2	1pcs Grid	i connected
Time Lone			Online O Offine	 Domain name intl.fusionsolar.huawel.com >	Optimizer	44pcs	Searching
		Dongle Dongle	Cascaded inverters Open + Power meter				
		(44pcs)					
	Next	Previous	Next	The inverter is not connected to a communication device. Previous Next	Previous	Finish	lm

Checking the SNs and Quantity of Optimizers (New Deployment Scenario)

After the optimizer search is complete, ensure that the SNs and quantity of optimizers on the search screen are consistent with those of the installed optimizers.

<	Subdevice management
Power r	neter
+	
Optimiz	rer
Search comple	
•	SN:NS22A9170699
	Device name:SUN2000-450W-P2
•	SN:NS22A9169750
	Device name:SUN2000-450W-P2
•	SN:NS22A9170576
	Device name:SUN2000-450W-P2
	SN:NS22A9169839
	Device name:SUN2000-450W-P2
	SN:NS22A9170086
	Device name:SUN2000-450W-P2
	SN:NS22A9169019
	Device name:SUN2000-450W-P2
•	SN:NS22A9170697
	Device name:SUN2000-450W-P2
(a •	SN:NS22A9170504
	Device name:SUN2000-450W-P2
•	SN:NS22A9169057
	Device name:SUN2000-450W-P2

Clearing the Inverter Alarm 2065-7 Upgrade Failed or Version Mismatch

If the inverter detects that the optimizer software version is outdated, the alarm "2065-7 Upgrade Failed or Version Mismatch" will be generated and the inverter will shut down. Upgrade the optimizer software to clear the alarm by referring to the alarm handling suggestions.

Skip the following steps if the optimizer SNs and quantity have been checked, no alarm is generated on the inverter, and the inverter is running properly in grid-connected mode.



Upgrading the Optimizer Version

1. When the irradiance is good, reconnect the app to the inverter and upgrade the optimizers to FusionSolarDG V100R002C10SPC019 or later.



2. If the optimizer upgrade is successful, the alarm "2065-7 Upgrade Failed or Version Mismatch" will be automatically cleared, and the inverter will be reconnected to the power grid.

If the optimizer upgrade fails, upgrade the optimizer software again. If a message is displayed, indicating that the device upgrade is waiting to be executed, tap **Cancel**. In this case, ensure that the AC power supply to the

inverter is normal. When there is light, the inverter automatically upgrades the optimizer software. If no such message is displayed or an AC power failure occurs on the inverter, manually upgrade the optimizer software again.

<	Select upgra	ade package	Downlo ad
Optimi	zer upgrade		
Curre versi	VXXRXX	Cxx	
	se select an te package		anually select
Fusion	SolarDGV100R0020	10SPC019_packa	ge.zip
Γ	ті	ps	
Star	he update of device is rting a new task will cr rou sure you want to s	ancel the original tas	ik, Ane
	Cancel	Confirm	

NOTE

The upgrade takes about 5 to 10 minutes (depending on the quantity of installed optimizers). Do not leave the upgrade screen until the upgrade is complete. If the inverter is not reconnected to the grid within 24 hours or other optimizer-related alarms are generated, contact GTAC technical support.

Connecting to the FusionSolar Management System

Connect the inverter to the FusionSolar management system by referring to the **FusionSolar App Quick Guide**. You can log in to the FusionSolar management system to maintain the plant and update the device software.

Scan the QR code to access the quick guide:



3 FAQ

3.1 How Do I Locate and Handle an Offline Optimizer?

If there is an offline optimizer, locate it by referring to SUN2000-(600W-P, 450W-P2) Smart PV Optimizer Quick Guide.

If the optimizer impedance is abnormal, contact GTAC to replace the optimizer. After the optimizer is replaced, perform the optimizer search again and ensure that the quantity of the searched optimizers is the same as that of the installed optimizers.

Scan the QR code to access the quick guide:

